

Warranty Statement

All CMS Electracom products are covered by a **Product Warranty** period as listed below:



All Electrical Components are covered by a 10 Year Warranty Period

*Includes 110-240V Electrical Outlets & Cabling



All Electronic & Non-Electrical Products are covered by a 2 Year Warranty Period

*Includes USB & Wireless Charging Modules

**Freedom Battery Range is excluded*



Freedom Battery Range is covered by a 1 Year Warranty Period

- Warranty period commences from the date of invoice.
- The warranty is valid against any defects caused by faulty components or workmanship.
- CMS shall, at its own option, repair or replace any product found to be defective through inspection and test results.
- CMS Electracom's obligation under this warranty is limited to the replacement of the defective product only.
- The warranty does not cover any fees, charges, loss of income, damage to other equipment or payment to third parties including cost of freight back to CMS Electracom or any on-site labour.

**Warranty Period effective on all orders placed from 1 January 2026*

How to Make a Warranty Claim?

Contact CMS by email at sales@cmselectra.com or on 1300 159 159, with full details of your product concern. Once a return note is provided, please return goods (at own expense) to your nominated CMS office.

